



Medication Take Back

One way that we provide medication support is through Bon Secours St. Francis Hospital's participation in the 340B Drug Program, a federal program that requires pharmaceutical makers to provide outpatient drugs to eligible healthcare organizations or covered entities, allowing them to optimize federal resources and reach more eligible patients, maximizing comprehensive services to underserved patients. We also provide medication support by hosting medication drop-off programs that provide disposal for expired and unused medications to prevent overdose. In 2024, we partnered with the Charleston Police Department and drug prevention agencies to collect over 213 pounds of medication.



Tri-County Health Improvement Plan

Prioritized Health Topics based on 2022 Community Health Needs Assessment

Access to
Care

Behavioral
Health

Clinical
Preventive
Services

Maternal,
Infant &
Child
Health

Obesity,
Nutrition
& Physical
Activity

Social Determinants

Health Equity

Infused in All Topics

ROPER  **ST. FRANCIS**
HEALTHCARE



2024 Community Benefit Report

Changing Lives in Our Community

rsfh.com/diversity

Dear Friends,

Every day at Roper St. Francis Healthcare begins with a shared promise: to serve our community with compassion, faith and excellence. It’s more than a mission—it’s the heartbeat of everything we do.

In 2024, this promise came to life in thousands of ways—through a comforting word offered during a difficult diagnosis, a mobile screening in a neighborhood that needed us most, or a partner organization empowered by our support to reach further than ever before. These moments, large and small, are the foundation of the impact we’re proud to share with you today.

Together, we contributed \$24,256,000 in community benefit, including \$33 million in charity care to ensure every patient is treated with dignity, no matter their financial circumstances, over \$900,000 in financial contributions to nonprofits doing life-changing work, and more than \$7 million invested in community outreach activities, bringing preventive care, education and support directly to where it’s needed most.

These numbers tell part of the story—but the heart of it is people. It’s our nurses volunteering their time at health fairs. It’s our community health workers meeting patients where they are. It’s our teammates stepping outside hospital walls to listen, support, and advocate. In 2024 alone, we served tens of thousands of individuals through our outreach efforts, each one a reminder of the power of showing up.

As we look ahead, we are energized by the vision laid out in our Strategic Plan 2030—to create a more accessible, more personalized healthcare experience for all. We’re optimizing where and how care is delivered, expanding innovative programs that manage health across populations, and investing in the technology and talent needed to deliver on our promise well into the future.

This journey is not ours alone. It belongs to all of us who believe in the strength of a healthier, more connected community. Thank you for walking alongside us, for believing in our mission, and for helping us make a difference—together.

With gratitude and hope,

Sincerely,



Joseph DeLeon
President & Chief Executive Officer
Roper St. Francis Healthcare



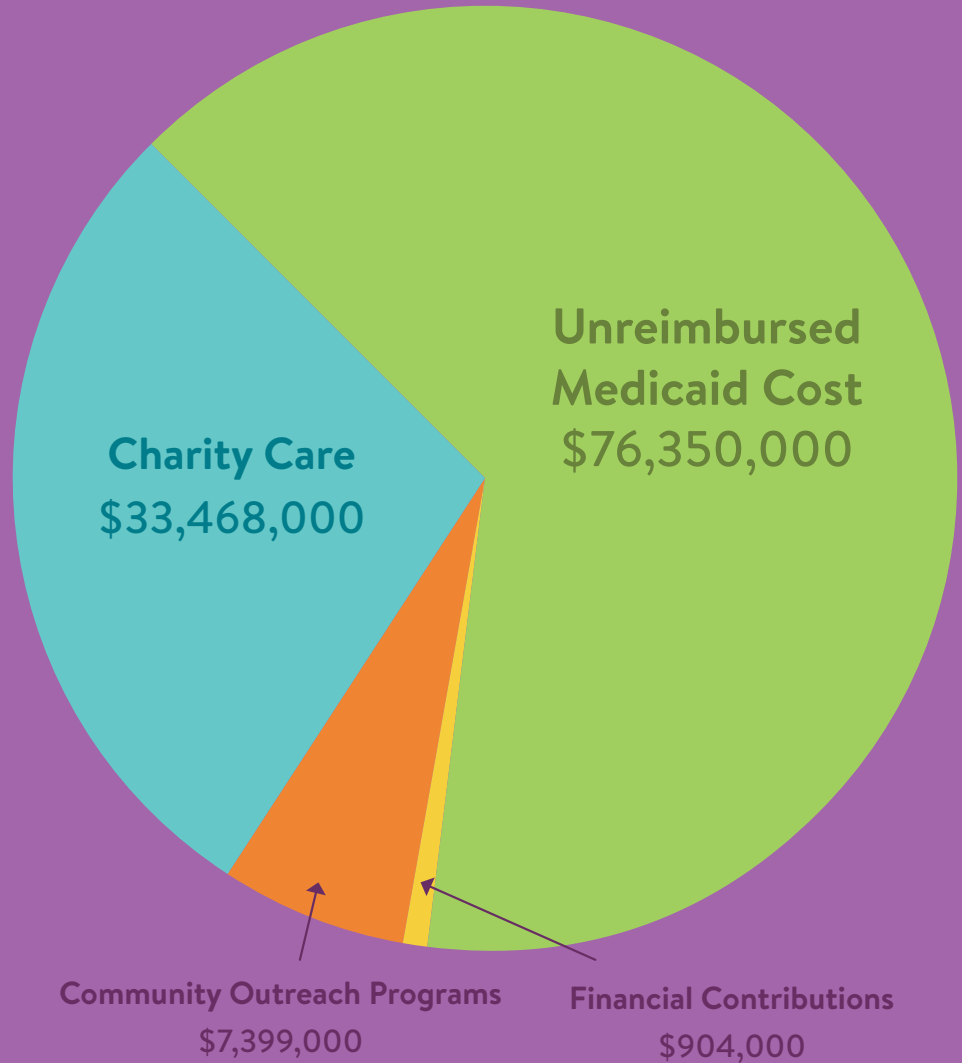
Megan Baker, MD, FACS
Senior Vice President,
Chief Operating Officer
Roper St. Francis Healthcare

2024 Community Benefit Report

Total Community Benefit Expense: \$24,260,000

(1.5% of Net Operating Expense)

In 2024, Roper St. Francis Healthcare served 50,109 of our neighbors in support of wellness, outreach and education events. Our staff contributed 3,942 hours in community service. We supported 57 organizations with sponsorships, including The BEE Collective, Equal Accessibility and Support Everywhere, East Cooper Community Outreach, North Charleston Dental Outreach and Charleston Hope.



Note for graph: In 2024, through South Carolina DHHS reimbursement program, Roper St. Francis Healthcare received a Medicaid Settlement of \$93,866,000 offsetting the unreimbursed Medicaid costs to \$17,516,000. For more information about the state program please see: scqap.org.

Community Health Highlight

Roper St. Francis Healthcare Mobile Health was founded in 2023 with the aim of connecting with community members to provide free healthcare services directly to people facing barriers to care. Our approach involves partnerships with local health fairs, churches, businesses, and various organizations to organize health screenings for conditions such as cancer, diabetes, hypertension, and other health-related issues, particularly targeting those who are underinsured or uninsured. We also prioritize raising awareness through educational initiatives and disseminating information regarding prevention, screening, and treatment options. Furthermore, we facilitate referrals within our network and to external partners, which include community health clinics, Geer Transitions clinics, Access Health, Roper St. Francis Health Service Center, as well as Roper’s primary care providers and specialists.

In 2024, Roper St. Francis Healthcare Mobile Health actively engaged in 50 community events throughout the tri-county area, delivering health education and outreach to over 10,000 individuals. During these events, more than 3,000 preventive screenings were conducted, enabling early detection and intervention for a range of health concerns. These efforts reflect our ongoing dedication to breaking down barriers to healthcare and ensuring that every person—regardless of their insurance status—has access to the resources and services they need to live healthier lives.

The true impact of our work is best captured in the voices of the people we serve. One patient shared, “I want to say thank you. There are so many people here in such a happy mood. I had a rough day, but you all made me glad I came. Thank you for the medical care and for the army of women who showed up today to say, ‘We are here, and we will fight this together.’”

Another expressed, “I wanted to personally leave a review of my experience today. From the time I walked in for a breast cancer screening until everything was completed, it was an absolutely amazing experience! Everyone was very courteous, professional, very knowledgeable, and willing to assist. I’m a breast cancer survivor! Thank you all for being the light in my day and I’m sure many others. Blessings to you all!”

Mobile Health exemplifies our unwavering commitment to the mission of “healing all people with compassion, faith and excellence.”